

A Queens Directory of Services . . .

# Domestic Violence, Sexual Assault, Child Maltreatment & Elder Abuse

published by:

**HELEN M. MARSHALL**

Queens Borough President

&

The Borough President's Task Force on  
Domestic Violence, Sexual Assault,  
Child Maltreatment & Elder Abuse

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**ADMINISTRATION FOR CHILDREN'S SERVICES**

150 William Street - 5th Floor  
New York, New York 10038  
(212) 676-6531  
Fax: (212) 341-0737

Contact Person: Olive Taylor, Network Facilitator  
Hours of Operation: Monday - Friday; 9 am - 5 pm  
Service Area: Queens; Community Districts 5 - 11  
Language Spoken: English  
Fees: None  
Population Served: Children & Families  
Services Provided: ♦ Community network & coalition building partnerships with the Queens service providers to provide a greater range of services for families in Queens

**ALLEN WOMEN'S RESOURCE CENTER**

P. O. Box 340316 - Rochdale Station  
Jamaica, New York 11434  
(718) 739-6200

Contact Person: Joyce Skinner  
Hours of Operation: 24 hours: 7 days a week  
Service Area: Citywide  
Language Spoken: English, some Spanish & French  
Fees: None  
Population Served: Domestic violence survivors and their minor children  
Services Provided: ♦ 24 hour hotline  
♦ 24 hour crisis intervention  
♦ 24 hour shelter/safe house  
♦ immediate crisis counseling  
♦ therapy/long-term counseling (for shelter residents only)  
♦ support group (for shelter residents only)  
♦ advocacy  
♦ financial services (for shelter residents only)  
♦ legal services (for shelter residents only)  
♦ day care services and children's group (for shelter residents only)

**AMERICAN ACADEMY OF FACIAL PLASTIC &  
RECONSTRUCTIVE SURGERY  
NATIONAL DOMESTIC VIOLENCE PROJECT**  
1110 Vermont Avenue, NW - Suite 200  
Washington, D.C. 20005  
1-800-842-4546 (message only)

Hours of Operation: 24 hours: 7 days a week

Fees: None

Population Served: Domestic violence victims who have received injuries to the face, head, or neck.

Services Provided: ♦ Referral to AAFPRS counselor for evaluation, then referral to surgeon to determine if patient is a suitable candidate for surgery.

**AMERICAN SOCIETY FOR THE PREVENTION  
OF CRUELTY TO ANIMALS**  
424 East 92nd Street  
New York, N.Y. 10128  
(212) 876-7700 ext. 4355  
Fax: (212) 860-3435

Contact Person: Stephanie LaFarge, Ph.D., Director of Counseling Services

Population Served: Victims of domestic violence

Services Provided: ♦ Temporary foster care for companion animals owned by victims of domestic violence. (30 days) Clients must be referred by a social service agency.  
♦ Support for foster families who are willing to keep a foster child together with its companion animal

**ASSOCIATION OF THE BAR CITY OF NEW YORK  
CITY BAR FUND  
IMMIGRANT WOMEN & CHILDREN PROJECT**  
42 West 44th Street  
New York, New York 10036  
(212) 382-6708  
Fax: (212) 354-7438

Contact Person: Suzanne Tomatore, Executive Director

Hours of Operation: 9 a.m. - 5 p.m.: Monday - Friday  
By appointment only

Service Area: Citywide

Languages Spoken: French, Spanish & English (phone interpreters in all languages)

Fees: Free referral; Meeting with Attorneys is \$25 for first half hour

Population Served: Individuals whose income exceeds limits to receive free legal services

Services Provided: ♦ legal services (referral to experienced lawyers)  
♦ immigrant survivors of domestic violence

**AURORA CONCEPT, INC.**  
78-31 Parsons Boulevard  
Flushing, New York 11366  
(718) 969-7000  
Fax: (718) 380-1775

Contact Person: Rhonda M. Smith, Director of Intake  
Valerie Snoddy, Intake Coordinator

Hours of Operation: Intake: 9 a.m. - 5 p.m.; Monday - Friday  
24 hours of service

Service Area: Citywide

Languages Spoken: English

Fees: Sliding scale

Population Served: Adolescents and adults with substance abuse and mental health issues

Services Provided: ♦ individual & group therapy,  
♦ residential & outpatient programs  
♦ vocational & educational programs  
♦ medication management  
♦ mental illness, chemical abusers component

**CATHOLIC CHARITIES  
ROCKAWAY MENTAL HEALTH SERVICES**

1329 Beach Channel Drive  
Far Rockaway, New York 11691  
(718) 337-6800

Contact Person: Ellen Shuman, Project Director

Hours of Operation: 9 a.m. - 5 p.m.: Monday - Friday  
Thursday: 9 a.m. - 8 p.m.

Service Area: Unrestricted

Languages Spoken: Spanish, Russian, Polish, Yiddish,  
Hebrew, French & Creole

Fees: Sliding Scale

Population Served: Victims of rape, incest and sexual  
assault of all ages. Both primary &  
secondary victims are served.

Services Provided: ♦ immediate crisis counseling  
♦ therapy/long-term counseling  
♦ advocacy  
♦ referrals for shelter, food, counseling  
or other services

**CEVFI / WOMEN'S SURVIVAL SPACE  
CENTER FOR THE ELIMINATION OF VIOLENCE IN THE  
FAMILY, INC. / WOMEN'S SURVIVAL SPACE**

P. O. Box 200279  
Brooklyn, New York 11220  
(718) 439-4612  
Hotline: (718) 439-1000

Contact Person: Earla Lloyd, Director

Hours of Operation: 24 hours: 7 days a week

Service Area: Citywide, Statewide

Languages Spoken: Spanish, English, Creole, Russian

Fees: None, if on public assistance  
Small percentage of salary if working

Population Served: Survivors of Domestic Violence  
(Women & Children)

Services Provided: ♦ 24 hour crisis intervention  
♦ immediate crisis counseling  
♦ 24 hour shelter/safe house  
♦ referral for counseling/workshops  
♦ day care

**\* CEVFI / WOMEN'S SAFE START**

Contact Person: Iris Dadzie Green  
(718) 453-2280

**CENTER FOR THE WOMEN OF NEW YORK**

Queens Borough Hall  
120-55 Queens Boulevard - Room 325  
Kew Gardens, New York 11424  
(718) 793-0672

Contact Person: Kiki Orski, President

Hours of Operation: By appointment only

Service Area: Borough of Queens

Languages Spoken: English, Spanish, Italian, Korean

Fees: No charge for clinics  
Donations requested for classes

Population Served: Women

Services Provided:

- ◆ support groups: issues of separation & divorce; self esteem/assertiveness training; life changes & crises
- ◆ advocacy
- ◆ resource & referral
- ◆ job search, club & career counseling
- ◆ legal assistance clinic
- ◆ financial clinic
- ◆ Fort Totten - learning center:  
computer instruction, family daycare training, cosmetology, floral design & interior paint, maintenance, basic sewing, ESL, GED

**CHINESE AMERICAN PLANNING COUNCIL**

365 Broadway - Ground Floor  
New York, New York 10013  
(212) 941-0030  
Fax: (212) 226-5351

Contact Person: Clement Chan

Hours of Operation: 9 a.m. - 5 p.m.: Monday - Friday

Service Area: Citywide

Languages Spoken: Chinese, Korean

Fees: None

Population Served: Families with children under 18 years

Services Provided: ◆ case management for families whose children are at risk of abuse/neglect

**CHOICES MENTAL HEALTH CENTER**

29-28 41st Avenue  
Long Island City, New York 11101  
(718) 937-5000

Contact Person: Myra Schultz, Clinical Manager,  
ext. 300 or 301

Hours of Operation: 9 a.m. - 9 p.m.: Monday, Tuesday,  
Thursday  
9 a.m. - 5 p.m.: Wednesday, Friday &  
Saturday

Service Area: Citywide

Languages Spoken: English, Spanish

Fees: Sliding Scale, Medicaid, Medicare,  
HMO's

Population Served: Adults (M,F) and age 6 & up

Services Provided:

- ◆ therapy/short & long term counseling for individuals, couples and families affected by assault
- ◆ support groups or individual counseling for survivors of incest and sexual assault
- ◆ advocacy
- ◆ individual and group counseling for men and/or women who abuse others
- ◆ psychiatric assessment and medication

**COMMITTEE FOR HISPANIC CHILDREN & FAMILIES**

140 West 22nd Street - Suite 301  
New York, New York 10011  
(212) 206-1090

Contact Person: Elba Montalbo, Executive Director

Hours of Operation: 9 a.m. - 5 p.m.: Monday-Friday  
Other times by appointment only

Service Area: Citywide

Languages Spoken: English & Spanish

Fees: Training Fees

Population Served: Latino, Children, Families &  
communities

Services Provided:

- ◆ advocacy
- ◆ child care resources & referral service
- ◆ family day care provider training
- ◆ community education and training on domestic / gang violence
- ◆ HIV / AIDS prevention & education

**COMMUNITY MEDIATION SERVICES**

89-64 163rd Street  
Jamaica, New York 11432  
(718) 523-6868 ext. 257

Contact Person: Peg Reilly, Director of Mediation Services

Hours of Operation: 9 a.m. - 5 p.m.: Monday - Friday  
(other hours by appointment)

Service Area: Borough of Queens

Languages Spoken: English & Spanish, Court interpreters - all languages

Fees: None

Population Served: Will serve any two parties willing to resolve a dispute through mediation, including domestic violence, provided the mistreatment is not physical.

Service Provided: ♦ mediation  
♦ interpreters  
♦ information and referral

**CORONA/ELMHURST GUIDANCE CENTER**

37-22 82nd Street - 2nd Floor  
Jackson Heights, New York 11372  
(718) 779-1600  
Fax: (718) 803-0895

Contact Person: Adriana Passini, Director  
Elinora Sella, Clinical Supervisor

Hours of Operation: 9 a.m. - 8 p.m.: Monday-Thursday  
9 a.m. - 5 p.m.: Friday

Service Area: Citywide

Languages Spoken: English, Spanish

Fees: Pre-admission screening \$40; Medicaid, Medicare, HMO, sliding scale fee

Population Served: 5 years old to 70 years old

Services Provided: ♦ psychotherapy  
♦ psychiatric evaluation  
♦ mica services  
♦ na/aa meetings  
♦ group therapy  
♦ individual, couple & family therapy

**ELDER ABUSE PROJECT/SAFETY DEPARTMENT  
JAMAICA SERVICE PROGRAM FOR OLDER ADULTS, INC.**

162-04 Jamaica Avenue - 3rd Floor

Jamaica, New York 11433

(718) 657-6500, Ext. 794

Fax: (718) 523-7746

Contact Person: Mona Banfield, Director - Safety Program  
Azalee Gass - Intake

Hours of Operation: 9 a.m. - 5 p.m.: Monday - Friday

Service Area: Community Boards 10 (south), 12 & 13  
Police Precincts: 103rd, 105th, 106th & 113th (southeast Queens)

Languages Spoken: English & Spanish

Fees: None

Population Served: Primary and secondary victims of elder abuse, 45 years & over.

Service Provided:

- ◆ crisis counseling - short term
- ◆ victim compensation assistance
- ◆ court-related information
- ◆ advocacy
- ◆ financial services
- ◆ lock replacement
- ◆ case consultation
- ◆ home/hospital visits when required
- ◆ transportation
- ◆ referrals

**ELDERLY CRIME RESOURCE CENTER  
NEW YORK CITY DEPARTMENT FOR THE AGING**

2 Lafayette Street - Room 402

New York, New York 10007

(212) 442-3103

Fax: (212) 442-3111

Contact Person: Aurora Salamone, Director

Hours of Operation: 9 a.m. - 5 p.m.: Monday - Friday

Service Area: Citywide

Languages spoken: English & Spanish

Fees: None

Population Served: Direct services to elder abuse victims and to professionals who work with elderly victims of family violence and other crime victims

Services Provided:

- ◆ victim compensation assistance
- ◆ therapy/long-term counseling
- ◆ court-related services - information
- ◆ escort transportation
- ◆ advocacy
- ◆ financial services
- ◆ legal service referrals
- ◆ home care/assistance referrals
- ◆ referrals
- ◆ public speaking
- ◆ professional training
- ◆ case consultation

**ELMHURST HOSPITAL CENTER  
CRISIS CENTER**

79-01 Broadway, A 1-25  
Elmhurst, New York 11373  
(718) 334-2669 or 334-2650  
Fax: (718) 334-2664

Contact Person: Donna Cavalluzzi, C.S.W., Domestic  
Violence Coordinator

Hours of Operation: 9 a.m. - 5 p.m.; 5 days a week  
On Saturday & Sunday, emergency  
room services

Service Area: Citywide

Languages Spoken: All languages accommodated

Fees: None

Population Served: Immediate crisis counseling to all  
victims of domestic violence.

Services Provided: ♦ 24 hour crisis intervention  
♦ immediate crisis counseling  
♦ therapy/long term counseling  
♦ advocacy  
♦ referrals

**ELMHURST HOSPITAL CENTER  
SEXUAL ASSAULT SURVIVOR PROGRAM**

79-01 Broadway  
Elmhurst, New York 11373  
(718) 334-2732  
Fax: (718) 334-2497

Contact Person: Lisa Scaturro, C.S.W.

Hours of Operation: 9 a.m. - 5 p.m.; Mon., Tues., Thurs. &  
Fri.  
Wednesday: 9 a.m. - 8 p.m.

Service Area: Citywide

Languages Spoken: English & Spanish

Fees: Free counseling

Population Served: Sexual assault survivors of all ages,  
regardless of gender

Services Provided: ♦ counseling  
♦ medical/forensic exams  
♦ follow-ups  
♦ advocacy  
♦ referrals & assistance to CVB claims  
♦ information

**ELPIDES, INC.**

21-77 31st Street - Suite 108  
Astoria, New York 11105  
(718) 932-2879  
Fax: (718) 932-1027  
E-mail: [elpides@gis.net](mailto:elpides@gis.net)  
Website: [www.elpides.org](http://www.elpides.org)

Contact Person: Toulia Sifnaos, Board President  
Hours of Operation: 9 a.m. - 2 p.m.: Monday - Friday  
(24 Hour recorded message)  
Service Area: Citywide  
Languages Spoken: English & Greek  
Fees: Optional; Membership Fee/Free Referral Services  
Population Served: Primarily ethnic Greek & Greek American women  
Services Provided:  
◆ referrals to social, health, medical, legal services, etc. as needed  
◆ advocacy  
◆ interpreters  
◆ community educational programs  
◆ resource directory of Greek speaking professionals

**EMERALD ISLE IMMIGRATION CENTER**

59-26 Woodside Avenue - 2nd Floor  
Woodside, New York 11377  
(718) 478-5502  
Fax: (718) 446-3727  
E-mail: [elpides@gis.net](mailto:elpides@gis.net)  
Website: [www.elpides.org](http://www.elpides.org)

Contact Person: Gardenia Diaz  
Hours of Operation: 9 a.m. - 5 p.m.: Monday - Friday  
Service Area: Woodside  
Languages Spoken: English & Spanish  
Fees: None  
Population Served: Immigrants  
Services Provided:  
◆ counseling  
◆ advocacy  
◆ information & referrals

**FAMILY CONSULTATION SERVICE**

216-10 Jamaica Avenue  
Queens Village, New York 11428  
(718) 776-2333

Contact Person: Willard Hill, Director

Hours of Operation: 9 a.m. - 5 p.m.: Monday & Friday  
9 a.m. - 8 p.m.: Tuesday, Wednesday & Thursday

Service Area: Queens Village, Hollis, Laurelton, Cambria Heights, St. Albans, Bellerose, Rosedale, Glen Oaks, Springfield Gardens

Languages Spoken: English, Spanish, Haitian & Creole

Fees: None

Population Served: Preventive Service Program: Families in crisis situations including victims of sexual assault and domestic violence, also issues around child abuse and neglect. Children under the age of 18, who are at risk of being placed in foster care.  
PEG (Program to Eliminate Gaps): Families who have been reported to the State Central Registry.  
FRP (Family Rehabilitation Program): Mothers addicted to substance abuse who have given birth to a child with a positive toxicology.

Services Provided: ♦ crisis intervention, concrete services  
♦ advocacy, education  
♦ individual counseling  
♦ family therapy, groups  
♦ information & referral  
♦ psychological, psychiatric, neurological evaluations

**F.E.G.S.**

**BEHAVIORAL HEALTH CENTERS**  
Licensed State Office of Mental Health Clinic  
97-45 Queens Boulevard  
Rego Park, New York 11374  
(718) 896-9090

Contact Person: Vera Osypian, ext. 236

Hours of Operation: 9 a.m. - 9 p.m.: Monday, Tuesday & Wednesday  
9 a.m. - 5 p.m.: Thursday & Friday

Service Area: Borough of Queens

Languages Spoken: English, Russian & Spanish

Fees: Medicaid, Medicare, most insurance, sliding fee

Population Served: Children, adolescents and adults with mild emotional to serious mental health issues; victims of domestic violence

Services Provided: ♦ mental health counseling  
♦ short term crisis counseling - medication therapy  
♦ specialty groups - mood disorders, adolescents, Russian women's empowerment group, parenting, anger management, survivors of sexual abuse, women's issues, domestic violence  
♦ forensic DBT program - dialectical behavior therapy focusing on developing skills to prevent self-destructive & impulsive behaviors  
♦ community resource center (NYSRRAP) specialized services for refugees & asylees from the former Soviet Union

**F.E.G.S.**  
**BEHAVIORAL HEALTH CENTERS**  
 Licensed State Office of Mental Health Clinic  
 1600 Central Avenue  
 Far Rockaway, New York 11691  
 (718) 327-1600

Contact Person: Nina Chernyvszkaya - ext. 229

Hours of Operation: 9 a.m. - 9 p.m.: Monday & Wednesday  
 9 a.m. - 5 p.m.: Thursday & Friday  
 9 a.m. - 7 p.m.: Tuesday

Service Area: Queens

Languages Spoken: English & Spanish

Fees: Medicaid, Medicare, most insurance, sliding fee

Population Served: Children, adolescents and adults with mild emotional to serious mental health issues; victims of domestic violence; forensic mentally ill

Services Provided:
 

- ◆ mental health counseling
- ◆ short term crisis counseling - medication therapy
- ◆ specialty groups: mood disorders, adolescents, parenting, anger management, survivors of sexual abuse, women's issues, domestic violence
- ◆ forensic DBT program: dialectical behavior therapy focusing on developing skills to prevent self-destructive & impulsive behaviors
- ◆ linked with adolescent IPRT 15 - 19 year old youngsters in need of rehabilitation

**FORESTDALE, INC. PREVENTIVE SERVICES PROGRAM**  
 67-35 112th Street  
 Forest Hills, New York 11375  
 (718) 263-0740

Contact Person: Joyce A. James, Director

Hours of Operation: 12 p.m. - 8 p.m.: Monday  
 9 a.m. - 5 p.m.: Tuesday - Friday

Service Area: Forest Hills; Jackson Heights; Corona; Elmhurst; Rego Park; Glendale; Middle Village; Maspeth

Languages Spoken: English & Spanish

Fees: None

Population Served: Families in crisis with children under 18 years old

Services Provided:
 

- ◆ individual & family counseling
- ◆ domestic violence
- ◆ support groups

**HANAC CRIME VICTIMS SERVICES**  
**HELLENIC AMERICAN NEIGHBORHOOD ACTION COMMITTEE, INC.**  
 31-14 30th Avenue  
 Astoria, New York 11102  
 (718) 728-3811  
 Fax: (718) 545-7758

Contact Person: John Katsias

Hours of Operation: 9 a.m. - 7:30 p.m.: Monday - Thursday  
 9 a.m. - 5 p.m.: Friday

Service Area: Northwestern Queens  
 108th, 110th, 114th & 115th Precincts

Languages Spoken: English & Greek  
 (Spanish: Monday - Thursday after 4:30 p.m.)

Fees: None

Population Served: Victims of violent crimes, including domestic violence & sexual assault

Services Provided:
 

- ◆ assistance in filing Crime Victims Board applications & affidavits for possible monetary compensation (such as essential property, medical expenses & loss of wages)
- ◆ counseling, advocacy
- ◆ lock replacement
- ◆ court & court related assistance
- ◆ other case related assistance & referrals

**HEALTHGUARD DIAGNOSTIC & TREATMENT CENTER**  
 217 Beach 95th Street  
 Rockaway Beach, New York 11693  
 (718) 634-9384  
 Fax: (718) 318-8866

Contact Person: Esther Zeidman, Administrator

Hours of Operation: 9 a.m. - 5 p.m.: Monday - Friday

Service Area: Rockaway Peninsula & Broad Channel

Languages Spoken: English, Polish, Russian, Spanish & Yiddish

Fees: Medicaid & most insurances

Population Served: All

Services Provided:
 

- ◆ medical & dental services including HIV & STD testing

**HELP - ROADS**  
515 Blake Avenue  
Brooklyn, New York 11207  
(718) 922-7980 (*& Hotline*)  
Fax: (718) 495-0859

Contact Person: Hayley Carrington, Program Director

Hours of Operation: 9 a.m. - 5 p.m.: Monday - Friday

Service Area: East New York, New Lots, Brownsville,  
Bushwick/Cararsie, Williamsburgh,  
Fort Greene, Green Point, Bedford  
Stuyvesant

Languages Spoken: English & Spanish

Fees: None

Population Served: Female victims of domestic violence

Services Provided:

- ◆ counseling: group & individual
- ◆ assistance in obtaining order of protection
- ◆ crisis intervention
- ◆ police advocacy & precinct escort
- ◆ information & referral
- ◆ court monitoring & accompaniment
- ◆ community education & outreach services

**HENRY STREET BATTERED WOMEN'S SHELTER**  
P. O. Box 2  
New York, New York 10002  
(212) 475-6400 ext. 210

Contact Person: Frances Drayton, Director

Hours of Operation: 24-hour Shelter

Service Area: Citywide

Languages Spoken: English & Spanish

Fees: None - must be public assistance eligible or willing

Population Served: Women with children only

Service Provided:

- ◆ 24 hour shelter/safe house
- ◆ support group - battered women (residential only)

**HUMAN SERVICE FOUNDATION**

Criminal Justice Division  
87-08 Justice Avenue - Suite 2L  
Elmhurst, New York 11373  
(718) 476-8480  
Fax: (718) 476-0550

Contact Person: Yolanda Green, Regional Director  
Rabbi David Winter  
Don Pante, Jr.

Hours of Operation: 9 a.m. - 9 p.m.: Monday - Friday  
9 a.m. - 4 p.m.: Saturday

Service Area: Queens & Brooklyn

Languages Spoken: English, Spanish & Hebrew

Fees: Intake fee: \$73; Group: \$45;  
Individual: \$65

Population Served: Domestic violence offenders, male & female

Services Provided:

- ◆ batterers intervention program
- ◆ anger management program
- ◆ alcohol/drug outpatient treatment
- ◆ parenting skills
- ◆ psychiatric evaluation (on site medical staff)
- ◆ group & individual counseling
- ◆ referrals to inpatient rehabilitation and detox services
- ◆ adolescent programs (including alternative education services & GED prep courses)
- ◆ DWI programs
- ◆ Medicaid assistance
- ◆ referral services

**JACKSON HEIGHTS KEHILLAH**

33-47 91st Street  
Jackson Heights, New York 11372  
(718) 457-4591

Contact Person: Cynthia Zalisky

Hours of Operation: 9 a.m. - 5 p.m.: Monday - Thursday  
9 a.m. - 2 p.m.: Friday

Service Area: Jackson Heights, Elmhurst, Flushing

Languages Spoken: English, Hebrew, Yiddish & Russian

Fees: None

Population Served: Jackson Heights, Elmhurst

Services Provided:

- ◆ information, referral
- ◆ mediation
- ◆ advocacy
- ◆ lock replacement
- ◆ meals on wheels (kosher)
- ◆ Jewish teen immigrating program
- ◆ english as a second language

**J-CAP, INC.**  
**JAMAICA COMMUNITY ADOLESCENT PROGRAMS, INC.**  
231-35 Merrick Boulevard  
Queens, New York 11413  
(718) 712-7777  
Administration: (718) 712-1100  
Fax: (718) 481-8693

Contact Person: Thomas White, Jr., Executive Director

Hours of Operation: Referrals, 24 hours a day  
Intake: 9 a.m. - 5 p.m.

Service Area: Queens

Languages Spoken: English & Spanish

Fees: Medicare, Medicaid, sliding scale fees  
schedule

Population Served: Criminal Justice Referrals & Substance  
Abusers

Services Provided:

- ◆ referrals for domestic violence  
victims
- ◆ group & individual sessions
- ◆ comprehensive substance abuse  
treatment services
- ◆ specialized health care services
- ◆ liaison to criminal justice agencies

**J-CAP, INC.**  
**LIVING PROOF**  
107-33 Sutphin Boulevard  
Jamaica, New York 11435  
(718) 658-2464  
Fax: (718) 658-3384  
Hotline: (718) 322-2500

Contact Person: Lynda Mitchell, Case Manager,  
Outreach Coordinator

Hours of Operation: 9 a.m. - 5 p.m.: Monday - Friday

Service Area: Southeast Queens, Western Queens,  
accept referrals citywide

Languages Spoken: English & Spanish

Fees: Medicaid, Adap

Population Served: Substance Abusers male & female,  
persons with HIV/AIDS, adults 17  
years and older

Services Provided:

- ◆ substance abuse, alcohol abuse
- ◆ primary care
- ◆ persons infected & affected with  
HIV/AIDS

**JEWISH BOARD OF FAMILY & CHILDREN'S SERVICES**  
**FAMILY VIOLENCE HOTLINE**  
**YOUTH COUNSELING LEAGUE DIVISION**  
 386 Park Avenue South  
 New York, New York 10016  
*Hotline: (718) 237-1337*

Contact Person: Heather Stokes, CSW

Hours of Operation: 24 hour hotline

Service Area: Citywide

Languages Spoken: English, Spanish & Hebrew

Fees: no fee for hotline

Population Served: Victims and perpetrators of domestic violence.

Services Provided:
 

- ◆ counseling, crisis intervention, education, information and referral
- ◆ referrals to "Hands Off," a 16 week program for men who have been abusive to their partners
- ◆ shelter, legal services, childcare & job training referrals

**THE JOSEPH P. ADDABBO FAMILY HEALTH CENTER, INC.**  
 67-10 Rockaway Beach Boulevard  
 Arverne, New York 11692  
*(718) 945-7150*

Contact Person: Fern Zagor, Chief Administrator  
 Sharon Moore, Community Resource Center (718) 327-8306

Hours of Operation: 9 a.m. - 5 p.m.: Monday, Wednesday & Friday  
 9 a.m. - 7 p.m.: Tuesday & Thursday

Service Area: Rockaways

Language Spoken: English & Spanish

Fees: Medicaid, Insurance, Sliding Fees  
 No fee for community resource center

Population Served: Children & Adults

Services Provided:
 

*Mental Health Services:*

- ◆ immediate crisis counseling
- ◆ therapy/long term counseling
- ◆ advocacy
- ◆ referrals

*Medical Services:*

- ◆ pediatric
- ◆ adult
- ◆ HIV
- ◆ dental
- ◆ ob/gyn
- ◆ support counseling available as needed through the medical services

*Community Resource Center:*

- ◆ information
- ◆ referrals
- ◆ advocacy
- ◆ support

**THE JOSEPH P. ADDABBO FAMILY HEALTH CENTER, INC.**

1288 Central Avenue  
Far Rockaway, New York 11691  
(718) 868-8230-7150

Contact Person: Bernice Johnson

Hours of Operation: 9 a.m. - 5 p.m.: Monday - Friday

Service Area: Rockaways

Language Spoken: English & Spanish

Fees: Medicaid, Insurance, Sliding Fees  
No fee for community resource center

Population Served: Children & Adults

Services Provided: *Mental Health Services:*

- ◆ immediate crisis counseling
- ◆ therapy/long term counseling
- ◆ advocacy
- ◆ referrals

*Medical Services:*

- ◆ pediatric
- ◆ adult
- ◆ HIV
- ◆ dental
- ◆ ob/gyn
- ◆ support counseling available as needed through the medical services

*Community Resource Center:*

- ◆ information
- ◆ referrals
- ◆ advocacy
- ◆ support

**KOREAN AMERICAN FAMILY SERVICE CENTER**

P. O. Box 20202  
New York, New York 10001  
Hotline: (212) 465-0664

Contact Person: Theresa Chung, Executive Director

Hours of Operation: 9 a.m. - 5 p.m.: Monday - Friday  
24 hour hotline

Service Area: Citywide

Languages Spoken: Korean & English

Fees: None, except court mandated cases

Population Served: Korean Americans

Services Provided:

- ◆ immediate crisis counseling
- ◆ victim compensation assistance
- ◆ therapy/long term counseling
- ◆ support group battered women
- ◆ court-related services
- ◆ advocacy
- ◆ interpreters
- ◆ referral for counseling/workshops
- ◆ community education/workshop on domestic violence & sexual assault
- ◆ family life education, including parenting
- ◆ drop in center (Queens Center)
- ◆ 24 hour hotline
- ◆ after-school program

**KOREAN FAMILY COUNSELING & RESEARCH CENTER**

41-25 Kissena Boulevard - Suite 105  
Flushing, New York 11355  
(718) 321-2400

Contact Person: Regina Kim

Hours of Operation: 9 a.m. - 5 p.m.: Monday - Friday  
24 hour hotline - emergencies only.

Service Area: Citywide

Languages Spoken: Korean & English  
Korean only after 5 p.m.

Fees: None

Population Served: Korean women & men

Services Provided:

- ◆ 24 hour crisis intervention
- ◆ immediate crisis counseling
- ◆ 24 hour shelter/safe house
- ◆ victim compensation assistance
- ◆ therapy/long term counseling
- ◆ support group - battered women
- ◆ court-related services
- ◆ legal & medical referral services
- ◆ substance abuse counseling (including gambling)
- ◆ community education & campaign (confidentiality ensured)
- ◆ immigration legal services & counseling

**LEGAL AID SOCIETY  
QUEENS NEIGHBORHOOD OFFICE**

120-46 Queens Boulevard - 3rd Floor  
Kew Gardens, New York 11415  
(718) 286-2462  
Fax: (718) 263-4234

Contact Person: April Newbauer

Hours of Operation: 9 a.m. - 5 p.m.: Monday - Friday  
Intake hours for new clients:  
9 a.m. - 12 noon: Monday, Wednesday & Friday

Service Area: All of Queens

Languages Spoken: Korean, English, Spanish, Tagalog, Creole; other languages can be arranged

Fees: None

Population Served: Low income

Services Provided:

- ◆ legal advice
- ◆ legal representation for domestic violence victims in the areas of housing, custody, visitation, divorce, public assistance, consumer issues and immigration

**LEGAL AID SOCIETY  
QUEENS NEIGHBORHOOD OFFICE**  
1600 Central Avenue  
Far Rockaway, New York 11691  
(718) 337-4900  
Fax: (718) 327-3415

Contact Person: April Newbauer

Hours of Operation: 9 a.m. - 5 p.m.: Monday - Friday  
Intake hours for new clients:  
9 a.m. - 12 noon: Monday, Wednesday  
& Friday

Service Area: Residents of Far Rockaway

Languages Spoken: Korean, English, Spanish, Tagalog,  
Creole; other languages can be  
arranged

Fees: None

Population Served: Low income

Services Provided: ♦ legal advice  
♦ legal representation for domestic  
violence victims in the areas of  
housing, custody, visitation, divorce,  
public assistance, consumer issues  
and immigration

**LONG ISLAND CONSULTATION CENTER**  
97-29 64th Road  
Rego Park, New York 11374  
(718) 896-3400  
Fax: (718) 459-5621

Contact Person: Madeline Zacek

Hours of Operation: 9 a.m. - 9:30 p.m.: Monday - Friday  
9 a.m. - 4:30 p.m.: Saturday

Service Area: Citywide

Languages Spoken: English, Spanish, Russian

Fees: Sliding scale; Medicaid, Medicare,  
Private Insurance

Population Served: Male, Female, Children, Families,  
Adults, Couples

Services Provided: ♦ substance abuse  
♦ mental health  
♦ psychiatric  
♦ criminal justice  
♦ individual & group psychotherapy

**LOWER EAST SIDE FAMILY UNION  
QUEENS PREVENTIVE SERVICES OFFICE**

108-36 Queens Boulevard - Suite 204

Forest Hills, New York 11375

(718) 575-5520

Fax: (718) 575-5515

Website: *www.lesfu.org*

Contact Person: Gianna G. Layne, Director

Hours of Operation: 9 a.m. - 5 p.m.: Monday - Friday  
9 a.m. - 7 p.m.: Wednesday

Service Area: Elmhurst, Forest Hills, Flushing &  
Asian families citywide

Languages Spoken: English, Spanish, Mandarin, Cantonese  
& other Chinese dialects

Fees: None

Population Served: Children through age 18 and their  
families

Services Provided: ♦ individual & family counseling  
♦ advocacy & referrals  
♦ parenting groups

**MAIN STREET LEGAL SERVICES -  
BATTERED WOMEN'S RIGHTS CLINIC  
CUNY SCHOOL OF LAW AT QUEENS COLLEGE**

65-21 Main Street

Flushing, New York 11367

(718) 340-4300

Fax: (718) 340-4478

Contact Person: Sandra Carbone, Administrator

Hours of Operation: 9 a.m - 5 p.m.: Monday - Friday

Service Area: Borough of Queens

Languages Spoken: English, Spanish, Mandarin, Chinese

Fees: Based on income

Population Served: Borough of Queens

Services Provided: ♦ court related services - Battered  
Women's Rights Clinic is a program  
consisting of third year law students  
and three attorneys who represent  
victims of Domestic Violence in  
Queens County. The program is in  
operation between the months of  
September through May.  
♦ legal services  
♦ referral for counseling/workshops

**MISSIONARIES OF CHARITY - QUEEN OF PEACE SHELTER**

406 West 127th Street  
New York, New York 10027  
(212) 222-7229

Contact Person: Sister Alocal

Hours of Operation: 6 days a week  
call from 8 - 11 a.m. or 3:30 - 4 p.m.  
No new admissions on Thursdays

Language Spoken: English & Spanish

Fees: None

Population Served: Citywide

Services Provided: ♦ safe house, 18 Beds available  
♦ assistance - clothing if needed  
♦ other: shelter for any women who  
are in need of night shelter

**MOUNT SINAI SEXUAL ASSAULT &  
VIOLENCE INTERVENTION PROGRAM (SAVI)**

**ELMHURST HOSPITAL CENTER**  
79-01 Broadway - Room C9-26  
Elmhurst, New York 11374  
(718) 736-1288

@  
& **THE QUEENS DISTRICT  
ATTORNEY'S OFFICE,  
SPECIAL VICTIM'S BUREAU**  
80-02 Kew Gardens Road - 1st Floor  
Kew Gardens, New York 11415

**MOUNT SINAI HOSPITAL  
OF QUEENS**  
25-10 30 Avenue, Annex SW6  
Astoria, New York 11101

& **REGO PARK SAVI**  
97-85 Queens Boulevard  
Rego Park, N.Y. 11374

Contact Person: Amy Weinstein, C.S.W.

Hours of Operation: 9 a.m. - 5 p.m.: Counseling  
Emergency Room Advocacy: 24 hours

Languages Spoken: English, Spanish, Portuguese, French,  
Hindi, Gujarati & Hebrew

Fees: None

Population Served: Female and male victims/survivors of  
rape, sexual assault, incest & domestic  
violence, and their friends and family.

Area Served: Queens & Manhattan

Services Provided: ♦ emergency room advocacy  
♦ counseling & crisis intervention  
♦ group counseling  
♦ referrals  
♦ legal advocacy  
♦ medical advocacy  
♦ community, professional & volunteer  
education/training  
♦ volunteer programs

**THE NATIONAL SORORITY OF PHI DELTA KAPPA BETA  
OMICRON BIG SISTER EDUCATIONAL ACTION  
& SERVICE CENTER, INC.**  
117-08 Merrick Boulevard  
Jamaica, New York 11434  
(718) 723-1119  
Fax: (718) 723-1123

Contact Person: Virginia LaMarr  
Hours of Operation: 8:30 a.m. - 5 p.m.: Monday - Friday  
10 a.m. - 2 p.m.: Saturday & Sunday  
Service Area: Southeast Queens and beyond  
Languages Spoken: English  
Fees: None  
Population Served: Male & Female  
Services Provided: ♦ esl  
♦ basic education, tutoring  
♦ weekend senior recreation & cultural

**NEW SPIRIT II, INC.**  
162-04 South Road  
Jamaica, New York 11433  
(718) 291-4844  
Fax: (718) 291-4511

Contact Person: Sherri Pettiford, Nicol Jenkins,  
Joseph Wiley  
Hours of Operation: 9:00 a.m. - 5 p.m.: Monday - Friday  
9:00 a.m. - 8:30 p.m.: Tuesday,  
Wednesday, Thursday  
Service Area: Southeast Queens / C.B. #12  
Languages Spoken: English  
Fees: Medicaid, Medicare, HIP, other  
insurances accepted; sliding scale  
Population Served: Males & Females 18 years & over  
Services Provided: ♦ individual, group & family  
counseling  
♦ alcohol & substance abuse education  
♦ anger management group  
♦ men's group / women's group  
♦ legal aspects group  
♦ medical services, psychiatric  
evaluation  
♦ vocational / educational counseling  
♦ DWI program  
♦ after care

**NEW YORK ASIAN WOMEN'S CENTER**

39 Bowery - PMB 375  
New York, New York 10002  
*Hotline: (212) 732-5230*  
*Toll Free: 1-888-888-7702*

Contact Person: Tuhina O'Conner, Executive Director

Hours of Operation: 24 hour hotline, multi-lingual

Service Area: Citywide

Languages Spoken: Cantonese, Mandarin, Korean,  
Japanese, Hindi & English  
(other languages can be arranged)

Fees: None

Population Served: Women & children

Services Provided:

- ◆ 24 hour crisis intervention
- ◆ shelter/safe house
- ◆ victim compensation assistance
- ◆ support group - battered women
- ◆ court related services
- ◆ other children's services (counseling, advocacy)
- ◆ advocacy
- ◆ referral for counseling/workshops
- ◆ community outreach / education, volunteer training program

**NYANA  
(NEW YORK ASSOCIATION FOR NEW AMERICANS, INC.)  
CENTER FOR WOMEN & FAMILIES**

17 Battery Place  
New York, New York 10004  
*(212) 425-5051*  
*1-888-242-5838*

Contact Person: Klara Alcalay or Kala Ganesh

Hours of Operation: 9 a.m. - 5 p.m.: Monday - Friday

Service Area: Citywide

Languages Spoken: Varies - dependent on service -  
multilingual staff

Fees: Free

Population Served: Immigrants, refugees & native born

Services Provided:

- ◆ Provide training plus technical assistance to immigrant communities about domestic violence and to other service providers about immigration issues
- ◆ advocacy for immigrants
- ◆ legal service, immigration related
- ◆ interpreters
- ◆ workshops for immigrants
- ◆ counseling - individual & group
- ◆ children's services (ages 0 - 14)  
individual & group counseling for children who were exposed to domestic violence

NEW YORK CITY DEPARTMENT OF EDUCATION  
QUEENS SPARK PROGRAM  
58-12 Queens Boulevard  
Woodside, New York 11377  
(718) 533-2142  
Fax: (718) 533-2148

Contact Person: Lois DeFreitas,, Director  
Hours of Operation: 8 a.m. - 4 p.m.: Monday - Friday  
Service Area: Queens High Schools  
Languages Spoken: Varies  
Fees: Free  
Population Served: 13 - 21 year olds  
Services Provided: ♦ prevention & intervention services

NEW YORK CITY DEPARTMENT OF PROBATION - QUEENS  
346 Broadway - 3rd Floor  
New York, New York 10013  
(212) 442-6910

Contact Person: Delores Valentine, Supervisor, Citywide  
Hours of Operation: 9 a.m. - 5:00 p.m.: Monday - Friday  
Service Area: Citywide  
Languages Spoken: English & Spanish  
Fees: None  
Population Served: Victims of domestic violence; domestic violence offenders, sex offenders & child abuse cases placed under the supervision of the Probation Department by the Courts.  
Services Provided: ♦ immediate access to and support from the Criminal Justice system  
♦ supervision of domestic violence probationers  
♦ outreach to domestic violence victims including referrals, information, support, advocacy

**NEW YORK CITY GAY & LESBIAN ANTI -VIOLENCE PROJECT  
DOMESTIC VIOLENCE PROGRAM**

240 West 35th Street - Suite 200  
New York, New York 10001  
(212) 714-1184  
Fax: (212) 714-2627  
HOTLINE: (212) 714-1141

Contact Person: Diane Dolan Soto, Director of Client Services

Hours of Operation: 10 a.m. - 8 p.m.: Monday - Thursday  
10 a.m. - 6 p.m.: Friday

Service Area: Citywide

Languages Spoken: English & Spanish

Fees: None

Population Served: Primarily lesbian, gay, transgender & bi-sexual. Adult victims of domestic violence, bias and sexual assault.

Services Provided:

- ◆ 24-hour hotline
- ◆ immediate crisis counseling
- ◆ victim compensation assistance
- ◆ individual & support group therapy (domestic violence)
- ◆ court related services
- ◆ court monitoring & court accompaniment
- ◆ advocacy
- ◆ referrals as needed
- ◆ accompanying of victims to police precincts, hospitals & court

**NEW YORK CITY GAY & LESBIAN ANTI -VIOLENCE PROJECT**

240 West 35th Street - Suite 200  
New York, New York 10001  
(212) 714-1184  
TTY: (212) 714-1134  
HOTLINE: (212) 714-1141

Contact Person: Bias Crime/Sexual Assault Program Coordinator  
or  
Sexual Assault Counselor/Advocate

Hours of Operation: 10 a.m. - 8 p.m.: Monday - Thursday  
10 a.m. - 6 p.m.: Friday

Service Area: Citywide

Languages Spoken: English & Spanish

Fees: None

Population Served: Adult victims of sexual assault, especially lesbians, gay men, transgender & bi-sexual population

Services Provided:

- ◆ 24-hour bilingual hotline
- ◆ immediate crisis counseling
- ◆ victim compensation assistance
- ◆ individual therapy - short & longterm
- ◆ court related services
- ◆ court monitoring
- ◆ advocacy
- ◆ referrals as needed
- ◆ accompanying of victims to police precincts, hospitals & court
- ◆ periodic support groups (call for information)

**NEW YORK CITY POLICE DEPARTMENT  
SPECIAL VICTIMS LIAISON UNIT**

1 Police Plaza - Room 1312  
New York, New York 10038  
(646) 610-7272  
Fax: (646) 610-8739  
RAPE HOTLINE: (646) 610-7273

Contact Person: Sergeant Margaret Martinez  
Hours of Operation: 24 hours / 7 days a week  
Service Area: Citywide  
Languages Spoken: English & Spanish  
Fees: None  
Population Served: All  
Services Provided: ♦ sexual assault prevention

**NEW YORK FOUNDLING:  
QUEENS FAMILY SUPPORT SERVICES**

11-43 47th Avenue  
Long Island City, New York 11101  
(718) 784-4422  
Fax: (718) 784-1396 / 7084

Contact Person: Ché Ash-Gubby, Program Director  
Yvette Chico-Negron, Admin.  
Supervisor  
Hours of Operation: 9 a.m. - 5 p.m.: Monday, Thursday &  
Friday  
9 a.m. - 8 p.m.: Tuesday & Wednesday  
Service Area: C.B. 2, 4 & 5  
Languages Spoken: English, Spanish, Urdo, Hindi, French,  
Swahili, Hausa, Portugese, Dutch  
Fees: Free  
Population Served: Families & children under 18 years of  
age  
Services Provided: ♦ individual, family & substance abuse  
counseling  
♦ parenting  
♦ case planning & coordination  
♦ information & referral  
♦ advocacy  
♦ home visits  
♦ parent aide services  
♦ emergency transportation

**NEW YORK PRESBYTERIAN FAMILY HEALTH CENTER**

36-11 21st Street  
Long Island City, New York 11106  
(718) 482-7772

Contact Person: Jane Weiler, Social Worker

Hours of Operation: 9 a.m. - 5 p.m.: Monday - Friday

Service Area: Borough of Queens

Languages Spoken: English & Spanish

Fees: Medicaid/Medicare, fee discount if no coverage, clients must be patients of New York Presbyterian Hospital

Service Provided:

- ◆ immediate crisis counseling
- ◆ medical services
- ◆ referral for counseling/workshops

**NEW YORK PRESBYTERIAN FAMILY HEALTH CENTER**

36-11 21st Street  
Long Island City, New York 11106  
(718) 482-7772

Contact Person: Jane Weiler, Social Worker

Hours of Operation: 9 a.m. - 5 p.m.: Monday - Friday

Service Area: Borough of Queens

Languages Spoken: English & Spanish

Fees: Medicaid/Medicare, fee discount if no coverage, clients must be patients of New York Presbyterian Hospital

Service Provided:

- ◆ immediate crisis counseling
- ◆ medical services
- ◆ referral for counseling/workshops

**OUTREACH PROJECT**  
117-11 Myrtle Avenue  
Queens, New York 11418  
(718) 849-6300  
Fax: (718) 849-9654

Contact Person: Joan Lohnes, ext. 233  
Hours of Operation: 9 a.m. - 9 p.m.: Monday - Saturday  
Service Area: Citywide  
Languages Spoken: English, Spanish, Polish & Russian  
Population Served: Adults Male & Female; Adolescents  
Hope Unit serves HIV/AIDS persons  
Fees: Hope Unit: Free  
Other units: medicaid or sliding scale  
Service Provided: ♦ alcohol & substance abuse services  
♦ outpatient & residential  
♦ HIV/AIDS services  
♦ outreach & training

**POMONOK NEIGHBORHOOD CENTER, INC.**  
**CRIME VICTIM ASSISTANCE**  
67-09 Kissena Boulevard  
Flushing, New York 11367  
(718) 591-6060

Contact Person: Jody Showell, Director  
Hours of Operation: 9 a.m. - 5 p.m.: Monday - Friday  
Service Area: 107th, 109th & 111th Precincts  
Language Spoken: English  
Fees: None  
Population Served: All  
Services Provided: ♦ immediate crisis counseling  
(excluding children)  
♦ victim compensation assistance  
♦ court-related information  
♦ advocacy  
♦ short term individual counseling for  
adults  
♦ information & referral  
♦ domestic violence support groups  
(child care available)  
♦ security device program for seniors

**QUEENSBORO COUNCIL FOR SOCIAL WELFARE, INC.**

221-10 Jamaica Avenue, Suite #107  
Queens Village, New York 11428  
(718) 468-8025  
Fax: (718) 464-8811

Contact Person: Joan Serrano Laufer, ACSW, Executive Director  
Audrey Nurse, CSW, Assistant Executive Director

Hours of Operation: 9 a.m. - 5 p.m.: Monday - Friday

Service Area: Borough of Queens

Languages Spoken: English & Spanish

Fees: None

Population Served: Borough of Queens

Services Provided: ♦ referral and information  
♦ training  
♦ technical assistance

**QUEENS CHILD GUIDANCE CENTER**

**ASIAN OUTREACH PROGRAM**  
87-08 Justice Avenue - Suite C7  
Elmhurst, New York 11373  
(718) 899-9810  
Fax: (718) 899-9699

Contact Person: Christina Lam, CSW: ext. 211

Hours of Operation: 9 a.m. - 5 p.m.: Monday, Wednesday & Friday  
9 a.m. - 9 p.m.: Tuesday & Thursday

Service Area: Citywide (primarily Queens)

Languages Spoken: Chinese, Mandarin, Cantonese, Hakka, Korean, Indian, Hindi, Urdu, Gujarati, Konkani, Marati, Punjabi, Bengali, Orya, Tamil, Kannada, Tagalog

Fees: Sliding Scale, Medicaid, Insurance

Population Served: Asians

Service Provided: ♦ immediate crisis counseling  
♦ therapy/long term counseling  
♦ support group - battered women  
♦ court related services  
♦ advocacy  
♦ referral for counseling/workshops  
♦ alcohol & substance abuse counseling

**QUEENS CHILD GUIDANCE CENTER  
JAMAICA FAMILY CENTER**  
89-56 162nd Street - 3rd Floor  
Jamaica, New York 11432  
(718) 297-8000  
Fax: (718) 262-8228

Contact Person: Elise Wager  
Hours of Operation: 9 a.m. - 5 p.m.: Monday - Friday  
Service Area: Queens  
Languages Spoken: English & Spanish  
Fees: Medicaid, Insurance  
Population Served: Females & Adolescents  
Services Provided: ♦ preventive substance abuse  
♦ dv counseling

**QUEENS CHILD GUIDANCE CENTER  
SONIA STRUMPF CLINIC**  
41-25 Kissena Boulevard - Suite 118  
Flushing, New York 11355  
(718) 359-5345  
Fax: (718) 358-5265

Contact Person: Monique Lores, C.S.W., Project Director  
Hours of Operation: 9 a.m. - 8 p.m.: Monday  
9 a.m. - 8 p.m.: Tuesday  
9 a.m. - 8 p.m.: Wednesday  
9 a.m. - 7 p.m.: Thursday  
9 a.m. - 5 p.m.: Friday  
Service Area: Northeast Queens -  
(Community Boards 4, 7, 8, 11)  
(however, flexible within range)  
Languages Spoken: English, French & Spanish  
Fees: None  
Population Served: Children (0 - 6 yrs old) and their  
families who are at risk for foster care  
removal due to serious problems  
including child abuse, neglect, domestic  
violence and/or other child and family  
problems..  
Services Provided: ♦ psychosocial assessment  
♦ psychiatric evaluation & treatment  
♦ psychological evaluation  
♦ individual, group & family treatment  
♦ parenting training  
♦ case management  
♦ crisis intervention for open cases  
♦ home visits

**QUEENS CHILD GUIDANCE CENTER  
TRUDE WEISHAAPT CLINIC**  
41-25 Kissena Boulevard - Suite 106  
Flushing, New York 11355  
(718) 539-2500  
Fax: (718) 539-1994

Contact Person: Lou Guglieri, Clinic Administrator,  
C.S.W.

Hours of Operation: 9 a.m. - 7 p.m.: Monday  
9 a.m. - 9 p.m.: Tuesday  
9 a.m. - 5 p.m.: Wednesday & Friday  
9 a.m. - 9 p.m.: Thursday

Service Area: Northeast Queens - (Community  
Boards 7, 8, 11)

Languages Spoken: English, Spanish & French

Fees: None

Population Served: Children (6 - 18 yrs old) and families  
who are victims of domestic violence,  
child abuse and sexual abuse. Both  
primary & secondary victims are  
served.

Services Provided: ♦ psychosocial assessment  
♦ psychiatric and psychological  
evaluation  
♦ immediate crisis counseling  
♦ individual & family therapy - long &  
short term counseling  
♦ support group therapy  
♦ advocacy  
♦ parent training  
♦ 24 hour crisis intervention

Note: 90% of referrals must be made by local  
ACS field officers serving Community  
Boards 7, 8 & 11

**QUEENS COUNTY BAR ASSOCIATION**  
90-35 148th Street  
Jamaica, New York 11435  
(718) 291-4500

Contact Person: Arthur Terranova, Executive Director

Hours of Operation: 9 a.m. - 5 p.m.: Monday - Friday

Languages Spoken: English & Spanish

Fees: \$25 for first half hour consultation

Population Served: Citywide

Services Provided: ♦ lawyer referral service

**QUEENS CRIMINAL COURT DISPUTE REFERRAL CENTER**

125-01 Queens Boulevard - Room C-24

Kew Gardens, New York 11415

(718) 520-4710

Fax: (718) 520-4744

Contact Person: Anita Bullock, Borough Director

Hours of Operation: Monday - Friday:  
Intake: 9 a.m. - 1 p.m.; 2 p.m. - 3:30 p.m.

Service Area: Boroughwide (Queens)

Languages Spoken: English & Spanish (interpreters for other languages)

Fees: None

Population Served: All

Services Provided: ♦ referrals provided to various courts, social service & law enforcement agencies and mediation where appropriate

**QUEENS DISTRICT ATTORNEY  
DOMESTIC VIOLENCE BUREAU**

80-02 Kew Gardens Road - 1st Floor

Kew Gardens, New York 11415

(718) 286-6550

Contract Person: Scott Kessler, Bureau Chief

Hours of Operation: 9 a.m. - 5 p.m.: Monday - Friday

Service Area: Borough of Queens

Languages Spoken: English & Spanish, interpreters as needed

Fees: None

Population Served: Victims of domestic violence

Services Provided: ♦ court related services (prosecution)  
♦ referral

**QUEENS DISTRICT ATTORNEY  
SPECIAL VICTIMS BUREAU**  
125-01 Queens Boulevard  
Kew Gardens, New York 11415  
(718) 286-6510

Contact Person: Marjory Fisher, Bureau Chief

Hours of Operation: 9 a.m. - 5 p.m.: Monday - Friday

Service Area: Borough of Queens

Languages Spoken: English & Spanish, interpreters as needed

Fees: None

Population Served: All victims of sex crimes, domestic violence, child abuse, elder abuse

Services Provided:

- ◆ court related services (prosecution, court accompaniment, impact statements)
- ◆ referrals
- ◆ victim services available

**QUEENS HEALTH NETWORK - PROJECT LIBERTY  
ASTORIA HEALTH CLINIC**  
12-26 31st Avenue  
Long Island City, New York 11106  
(718) 334-2150  
Fax: (718) 334-6131

Contact Person: Phyllis S. Hyatt, CSW-R, Coordinating Manager

Hours of Operation: 8:30 a.m. - 5 p.m.: Monday - Friday

Service Area: Borough of Queens

Languages Spoken: English, Spanish, French, Creole, Cantonese, Mandarin

Fees: None

Population Served: anyone affected by 9/11/01

Services Provided:

- ◆ advocacy
- ◆ crisis counseling
- ◆ community resource referrals
- ◆ extensive outreach in the community

**QUEENS HOSPITAL CENTER  
CRISIS CENTER**  
82-68 164th Street  
Jamaica, New York 11432  
(718) 883-3195

Contact Person: William Landau, Domestic Violence Coordinator

Hours of Operation: 24 hours a day, 7 days a week

Service Area: Borough of Queens

Languages Spoken: English & Spanish

Fees: None

Population Served: Victims of domestic violence, sexual assault and elder abuse.

Services Provided:

- ◆ 24 hour crisis intervention
- ◆ immediate crisis counseling
- ◆ therapy/long term counseling
- ◆ advocacy
- ◆ referrals & information

**QUEENS LEGAL SERVICES CORPORATION**  
89-00 Sutphin Boulevard  
Jamaica, New York 11435  
(718) 657-8611

Contact Person: Florence Roberts, Director - Family Law Unit  
Carl O. Callender, Executive Director

Hours of Operation: 9 a.m. - 5 p.m.: Monday - Friday

Service Area: Borough of Queens

Languages Spoken: Spanish, French, Mandarin, English, Hindi, Urdu, Italian, Bengali

Fees: None (free legal advice for eligible clients)

Population Served: Queens - particular emphasis on battered women

Services Provided:

- ◆ court related services - we give priority to battered women for divorce. We accompany & represent eligible women for orders of protection & other related matters in Family Court. There is a hotline # 718-657-0424.
- ◆ advocacy
- ◆ legal services - free services for matrimonial & family law matters, (call for appointment)

**QUEENS LEGAL SERVICES CORPORATION**  
**DOMESTIC VIOLENCE LAW & ADVOCACY PROJECT HOTLINE**  
89-00 Sutphin Boulevard  
Jamaica, New York 11435  
*Hotline: (718) 657-0424*

Contact Person: Jana Bielski, C.S.W., Social Worker

Hours of Operation: 24 hour hotline with message after 5 p.m. and before 9 a.m.

Service Area: Borough of Queens

Languages Spoken: Spanish, English, French, Italian, Hindi, Urdu

Fees: None

Population Served: Victims of domestic violence

Services Provided:

- ◆ court related services
- ◆ advocacy
- ◆ counseling
- ◆ divorce
- ◆ housing and social service referrals
- ◆ support groups
- ◆ immigration assistance
- ◆ educational workshops on family law issues

**QUEENS RAPE COUNSELING CENTER**  
71-49 Loubet Street  
Forest Hills, New York 11375  
*(718) 263-2013*  
*(718) 261-3144*

Contact Person: Karen Hartig, Director  
Phyllis Green, Intake

Hours of Operation: 10 a.m. - 10 p.m.: Monday - Thursday  
10 a.m. - 6 p.m.: Friday  
10 a.m. - 6 p.m.: Saturday

Service Area: No specific service area

Languages Spoken: English, Hebrew

Fees: Sliding scale \$35 per session and up.  
Will accept Crime Victims Board  
Compensation

Population Served: Victims of rape and sexual assault age 4 years and over. Both primary and secondary domestic violence victims are served. Victim's family members.

Services Provided:

- ◆ immediate crisis counseling
- ◆ victim compensation assistance
- ◆ therapy/long-term counseling
- ◆ support group
- ◆ court related services
- ◆ (court reports for civil actions as requested by attorneys)
- ◆ advocacy

**THE QUEENS WOMEN'S NETWORK**

161-10 Jamaica Avenue  
Jamaica, New York 11432  
(718) 657-6200

Contact Person: Irene Navero, Executive Director

Hours of Operation: 9 a.m. to 5 p.m.: Monday - Friday

Service Area: Borough of Queens

Languages Spoken: English & Spanish

Fees: None

Population Served: Adults

Services Provided:

- ◆ immediate crisis counseling
- ◆ support group - battered women
- ◆ court related services
- ◆ advocacy
- ◆ skills training, resume preparation
- ◆ referral for counseling/workshops
- ◆ support services for male victims of domestic violence

**REDEEMED OUTREACH MINISTRIES, INC.**

P.O. Box 220006  
Rosedale, New York 11422  
(888) 398-0569  
Fax: (888) 398-0569

Contact Person:

Hours of Operation: 24 hours; 7 days a week

Service Area: Citywide, Southeast Queens

Languages Spoken: English & Spanish

Fees: None

Population Served: Women, girls & their families

Services Provided:

- ◆ counseling
- ◆ advocacy
- ◆ computer literacy, job readiness skills
- ◆ information & referral
- ◆ legal assistance
- ◆ dance, acting & music classes

**SAFE HORIZON**  
2 Lafayette Street  
New York, New York 10007  
(212) 577-7700  
1-800-621-HOPE

Contact Person: Bea Hanson, Vice President  
Xenia Freeman, Senior Director

Hours of Operation: 24 Hour Hotline

Service Area: Citywide

Languages Spoken: English & Spanish (other languages depending on shift; AT&T Language Line)

Fees: None

Population Served: Crime Victims, Domestic Violence, Rape & Sexual Assault Victims

Services Provided:

- ◆ 24 hour crisis intervention
- ◆ immediate crisis counseling
- ◆ 24 hour shelter/safe house
- ◆ therapy/long term counseling
- ◆ support group - battered women
- ◆ court related services
- ◆ escorted transportation (some)
- ◆ mediation
- ◆ advocacy
- ◆ legal services
- ◆ lock replacement
- ◆ interpreters
- ◆ referral for counseling/workshops

**SAFE HORIZON**  
**CRIMINAL COURT RECEPTION CENTER & COUNSELING UNIT**  
125-01 Queens Boulevard - Room G7  
Kew Gardens, New York 11415  
(718) 286-6083  
Fax: (718) 286-6040

Contact Person: Selene Kaye, Senior Case Manager

Hours of Operation: 9 a.m. - 5 p.m.: Monday - Friday

Service Area: Borough of Queens

Languages Spoken: English & Spanish

Fees: None

Population Served: Victims of all crimes including domestic violence, stalking & sexual assault

Services Provided:

- ◆ crisis intervention & practical assistance
- ◆ short term individual counseling
- ◆ advocacy with the criminal justice system
- ◆ Project Safe - lock replacement
- ◆ emergency domestic violence shelter placement
- ◆ referrals and information; in person and by phone
- ◆ help with New York State Crime Victims Board applications
- ◆ information on criminal court process & procedure

**SAFE HORIZON  
EMERGENCY RESPONSE TEAM  
QUEENS CRIMINAL COURT PROGRAM**  
80-02 Kew Gardens Road - 1st Floor  
Kew Gardens, New York 11415  
(718) 286-6730

Contact Person: Angie Wana, Assistant Director

Hours of Operation: 9 a.m. - 5 p.m.: Monday - Friday

Language Spoken: English & Spanish

Fees: None

Population Served: Victims of Domestic Violence

Services Provided:

- ◆ crisis intervention and short-term counseling
- ◆ criminal court orientation and information on obtaining order of protections
- ◆ advocacy with District Attorney's Office and Police
- ◆ court accompaniment and support
- ◆ safety planning & risk assessment
- ◆ access to lock replacement and ADT home security alarm system installation
- ◆ housing assistance (emergency shelter referral and placement, Public Housing Emergency Transfer assistance, Relocation assistance)
- ◆ coordination of services (immigration, housing, employment, public assistance, counseling, court related needs)

**SAFE HORIZON  
FAMILY COURT RECEPTION CENTER**  
151-20 Jamaica Avenue - 2nd Floor - Room 270  
Jamaica, New York 11432  
(718) 262-0202

Contact Person: Nancy Shea, Director

Hours of Operation: 9 a.m. - 5 p.m.: Monday - Friday

Service Area: Borough of Queens

Languages Spoken: English, Spanish & French

Fees: None

Population Served: Victims on family offense & juvenile delinquency cases, particularly children

Services Provided:

- ◆ immediate crisis counseling
- ◆ victim compensation assistance
- ◆ court related services
- ◆ transportation
- ◆ referrals for shelter, counseling or other services

**SAFE HORIZON**  
**JACKSON HEIGHTS OFFICE**  
74-09 37th Avenue - Room 412  
Jackson Heights, New York 11372  
(718) 899-1233

Contact Person: Lydia Colon Fores, Director

Hours of Operation: 9 a.m. - 5 p.m.: Monday - Friday

Service Area: Borough of Queens

Languages Spoken: English, Spanish, Urdu, Gujerati, Hindi, Korean

Fees: None

Population Served: Immigrant & non-immigrant crime victims including domestic violence and sexual assault victims age 18 and over. Serves both primary and secondary victims.

Services Provided:

- ◆ immediate crisis counseling
- ◆ NYS crime victim compensation assistance
- ◆ support group - battered women, English & Spanish
- ◆ information, referrals and advocacy
- ◆ transportation
- ◆ financial services (limited)
- ◆ legal services (immigration matters)
- ◆ food pantry
- ◆ short term counseling
- ◆ NYCHA emergency housing transfers
- ◆ wellness workshops
- ◆ educational presentations

**THE SAFETY SOLUTIONS COMPANY**  
269 Grand Central Parkway  
Floral Park, New York 11005  
(718) 225-9284  
*E-mail: solutions@fightsafe.com*

Contact Person: Susan Bartelstone

Hours of Operation: 9 a.m. - 5 p.m.: Monday - Friday

Service Area: Citywide

Languages Spoken: English

Fees: Variable

Population Served: Women, crime survivors

Services Provided: ◆ personal safety workshops

**SAFE SPACE  
(formerly CENTER FOR CHILDREN & FAMILIES, INC.)**

1931 Mott Avenue - suite 410  
Far Rockaway, New York 11691  
(718) 471-6818/19  
Fax: (718) 337-2750

Jamaica: (718) 526-2400

Richmond Hill: (718) 847-1500

**Contact Person:** Mildred Roldan, Clinical Director  
Michelle Basquiat, Domestic Violence Specialist

**Hours of Operation:** Far Rockaway:  
9 a.m. - 8 p.m.: Tues., Wed. & Thurs.  
9 a.m. - 5 p.m.: Mon. & Fri.  
Jamaica: 9 a.m. - 5 p.m.: Wed. & Fri.  
9 a.m. - 8 p.m.: Mon., Tues. & Thurs.  
Richmond Hill:  
9 a.m. - 8 p.m.: Mon. & Wed.  
9 a.m. - 5 p.m.: Tues., Thurs. & Fri.

**Service Area:** Far Rockaway, Richmond Hill, Jamaica, Howard Beach

**Languages Spoken:** English, Spanish, & French Creole

**Fees:** None for all preventive programs

**Population Served:** Women & children who have been primary and/or secondary victims of domestic violence & batterers

**Services Provided:**

- ◆ crisis intervention counseling
- ◆ individual & family counseling
- ◆ women's peer educator's training and support group
- ◆ advocacy
- ◆ referral & information
- ◆ transportation reimbursement
- ◆ on-site childcare
- ◆ training, workshops (professional staff)
- ◆ latency group for child witnesses of domestic violence
- ◆ abusive partners intervention program

**SAKHI FOR SOUTH ASIAN WOMEN**

P.O. Box 20208  
Greeley Square Station  
New York, New York 10001  
(212) 868-6741 (hotline)  
(212) 714-9153 (office)

**Contact Person:** Tanvi Tripathi, DV Program Coordinator

**Hours of Operation:** 10 a.m. - 6 p.m.: Monday - Friday

**Service Area:** Citywide

**Languages Spoken:** Hindi, Bengali, Gujrati, Punjabi, English, Tamil, Telegu, Urdu

**Fees:** None

**Population Served:** South Asian women survivors of domestic violence

**Services Provided:**

- ◆ crisis intervention
- ◆ support group - battered women
- ◆ court-related services
- ◆ advocacy
- ◆ legal services (free consultations + referrals)
- ◆ interpreters
- ◆ referral for counseling/workshops
- ◆ workshops for women

**SAMUEL FIELD BAY TERRACE YM/YWHA  
PARTNER ABUSE COUNSELING PROGRAM (P.A.C.)**  
58-20 Little Neck Parkway  
Little Neck, New York 11362  
(718) 225-6750

Contact Person: Enid Miller, C.S.W.  
Hours of Operation: 9 a.m. - 5 p.m.: Monday - Friday  
Service Area: Borough of Queens  
Languages Spoken: English  
Fees: None  
Population Served: Adult victims of domestic violence  
Services Provided: ♦ therapy/long-term & short-term counseling  
♦ support groups for battered women  
♦ information & referral  
♦ advocacy

**SANCTUARY FOR FAMILIES**  
P. O. Box 1406, Wall Street Station  
New York, New York 10268-1406  
(212) 349-6009  
Fax: (212) 349-6810

Contact Person: Laurel W. Eisner  
Hours of Operation: 9 a.m. - 5 p.m.: Monday - Friday  
Service Area: Citywide  
Languages Spoken: English & Spanish  
Fees: None  
Population Served: Victims of domestic violence  
Service Provided: ♦ 24 hour crisis intervention  
♦ immediate crisis counseling  
♦ 24 hour shelter/safe house  
♦ support group - battered women  
♦ advocacy  
♦ legal services  
♦ referral for counseling  
♦ children's services  
♦ job readiness

**SHALOM TASK FORCE**  
P.O. Box 137  
Bowling Green Station  
New York, New York 10274-0137  
*HOTLINE: (718) 337-3700*

Contact Person: Lisa Goodman-Twerski (212) 742-1478  
Hotline: (718) 337-3700 or  
toll free: (888) 883-2323

Hours of Operation: 9 a.m. - 5 p.m.: Monday - Thursday  
9 a.m. - 2 p.m.: Friday  
8 p.m. - 10 p.m.: Monday - Thursday

Service Area: Metropolitan area, including NY, NJ &  
CT

Languages Spoken: English, Hebrew, Yiddish, German,  
Russian, Polish

Fees: None

Population Served: Jewish population and more  
specifically, Orthodox Jewish  
population

Services Provided: ♦ referrals for Halachic consultations  
♦ legal consultations  
♦ resources for material support  
♦ psychological counseling  
♦ housing/shelter for families in  
immediate danger  
♦ educational prevention programs for  
young men & women  
♦ rabbinic seminars  
♦ mikvah attendants program  
♦ speaker on domestic abuse

**SOCIAL WORK COUNSELING SERVICES**  
29-24 Hoyt Avenue South  
Astoria, New York 11102  
(718) 721-0606  
Fax: (718) 721-4494  
Beeper: (917) 792-6377

Contact Person: Shari Levin, CSW-R  
Muriel DeMomas, CSW-R

Hours of Operation: 9 a.m. - 5 p.m.: Monday, Wednesday &  
Friday  
9 a.m. - 7 p.m.: Tuesday & Thursday

Service Area: Citywide

Languages Spoken: English

Fees: Medicare, most major insurances,  
sliding scale

Population Served: Males, females, victims of rape, sexual  
abuse, children, adults, domestic  
violence victims, elder abuse

Services Provided: ♦ individual treatment  
♦ group treatment  
♦ anger management  
♦ support services



**TEEN OUTREACH PREGNANCY PREVENTION PROGRAM**

22 East 128th Street - Room 508  
New York, New York 10035  
(212) 427-5060  
Fax: (212) 426-7104

Contact Person: Donna Orr, Director  
Hours of Operation: 8:30 a.m. - 5 p.m.: Monday - Friday  
Service Area: Citywide  
Languages Spoken: English  
Fees: None  
Population Served: Adolescents in New York City public schools  
Services Provided: ♦ referrals to community-based organizations  
♦ pregnancy prevention

**TRANSITION CENTER  
ALTERNATIVE LIVING FOR ABUSED WOMEN**

P. O. Box 629  
Far Rockaway, New York 11691  
(718) 327-7660  
Hotline: (718) 520-8045

Contact Person: Leslie Samuel Young  
Hours of Operation: 8:30 a.m. - 5 p.m.: Monday  
8:30 a.m. - 7 p.m.: Tuesday & Friday  
9 a.m. - 1 p.m.: Saturday & Sunday  
Service Area: Citywide  
Languages Spoken: English, Spanish, Yiddish, Hebrew  
Fees: None  
Population Served: Victims of domestic violence & their families  
Services Provided: ♦ immediate crisis counseling  
♦ 24-hour shelter/safe house  
♦ short term/long term counseling  
♦ support group - battered women  
♦ court-related services  
♦ other: children's services including therapy groups, child care, homework assistance  
♦ financial services - working with HRA  
♦ legal services (referrals)  
♦ referral for counseling  
♦ psychiatric services

**UNITED HINDU CULTURAL COUNCIL SENIOR CENTER**

107-06 123rd Street  
Richmond Hill, New York 11419  
(718) 323-8900  
Fax: (718) 323-6770  
Additional Numbers: (718) 848-3905, (646) 302-7715

Contact Person: Chan Jamoona  
Hours of Operation: 9 a.m. - 5 p.m.: Monday - Friday  
Service Area: Community Boards 9 & 10, Queens  
Languages Spoken: English  
Fees: None  
Population Served: Males, Females, Victims of rape  
Services Provided: ♦ counseling  
♦ victims services

**VOICES OF WOMEN ORGANIZING PROJECT (VOW)**

c/o Battered Women's Resource Center  
328 Flatbush Avenue - Suite 342  
Brooklyn, New York 11238  
(212) 696-1481  
Fax: (212) 696-1482

Contact Person: Susan Lob, Director  
Hours of Operation: 9 a.m. - 5 p.m.: Monday - Friday  
meetings during daytime & evening  
hours; some Saturdays  
Service Area: Citywide  
Languages Spoken: English & Spanish  
Fees: None  
Population Served: Survivors of domestic violence who are  
not in crisis  
Services Provided: ♦ leadership development  
♦ training & support  
♦ court advocacy/court escort/legal  
services  
♦ alcohol/drug counseling  
♦ psychiatric assessment  
♦ special training program  
♦ crime victims assistance  
♦ speakers bureau

**WALK THE WALK**  
25-09 38th Avenue  
Long Island City, New York 11101  
(718) 433-0800  
Fax: (718) 361-6693

Contact Person: Father Coleman Costello, Executive Director  
Elizabeth Figueroa, Director  
Professional Services

Hours of Operation: 9 a.m. - 5 p.m.: Monday - Friday

Service Area: Citywide

Languages Spoken: English, Spanish, Russian & Polish

Fees: May be some according to program - sliding scale

Population Served: Abused elderly & their families; elderly abusing drugs/alcohol

Services Provided: ♦ elder abuse shelter - 20 beds up to 3 months  
♦ short term counseling  
♦ court advocacy/court escort/legal services  
♦ alcohol/drug counseling  
♦ psychiatric assessment  
♦ special training program  
♦ crime victims assistance  
♦ speakers bureau

**WESTERN QUEENS ALCOHOLISM SERVICES**  
62-07 Woodside Avenue  
Woodside, New York 11377  
(718) 898-5085  
Fax: (718) 898-5582

Contact Person: Allison Berger Maloney, CSW

Hours of Operation: 9 a.m. - 8:30 p.m.: Monday - Thursday  
9 a.m. - 4 p.m.: Friday & Saturday

Languages Spoken: English & Spanish

Service Area: Citywide

Fee: Sliding scale; Medicaid; Insurance; Self pay

Population Served: Adolescents & Adults

Services Provided: ♦ chemical dependency

**WESTERN QUEENS CONSULTATION CENTER**

74-09 37th Avenue  
Jackson Heights, New York 11372  
(718) 672-1705

Contact Person: Frances Iser

Hours of Operation: 9 a.m. - 9 p.m.: Monday - Friday  
9 a.m. - 6 p.m.: Saturday

Languages Spoken: English & Spanish

Service Area: Western Queens

Fee: Sliding scale

Population Served: Adults, couples, families, children and adolescents.

Services Provided: ♦ therapy/short & long term psychotherapy

**WESTERN QUEENS CONSULTATION CENTER**

44-04 Queens Boulevard  
Sunnyside, New York 11104  
(718) 706-1663

Contact Person: Henry McGoldrick, MA

Hours of Operation: 9 a.m. - 9 p.m.: Monday - Friday  
9 a.m. - 6 p.m.: Saturday

Languages Spoken: English, Spanish, Greek, Russian, Indian, Phillipino

Service Area: Non-restrictive

Fee: Sliding scale

Population Served: Adults, couples, families, children and adolescents.

Services Provided: ♦ psychotherapy/short & long term counseling  
♦ family & marital counseling  
♦ psychiatric evaluation  
♦ psychological testing

**WOMEN HELPING WOMEN**  
P. O. Box 580086  
Flushing, New York 11358-0086  
(718) 539-9111

Contact Person: Catherine O'Leary  
Hours of Operation: 9 a.m. - 6 p.m.: 7 days a week  
Service Area: Citywide  
Language Spoken: English  
Fees: Stipend - Victim Services  
Population Served: Victims of Domestic Violence  
Services Provided: ♦ safe house

**WOODSIDE MENTAL HEALTH CLINIC**  
**MOBILE OUTREACH**  
61-20 Woodside Avenue  
Woodside, New York 11377  
(718) 779-1234

Contact Person: Laura Zimmermann, C.S.W.  
Hours of Operation: 9 a.m. - 8 p.m.: Monday - Thursday  
9 a.m. - 5 p.m.: Friday  
Service Area: Citywide  
Language Spoken: English  
Fees: Sliding Scale, Medicaid, Medicare,  
Private Insurance  
Population Served: Victims of Domestic Violence and  
Sexual Assault  
Services Provided: ♦ crisis intervention  
♦ therapy/counseling  
♦ support group - battered women

## Acknowledgements

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Seventh Edition